

Simplifying your customer's life and your business day

ePayments

eBills

eCommunications



ONLINE



MOBILE



IVR



CASH LOCATIONS



PSN CALL CENTER



COUNTER



KIOSKS

Comprehensive and flexible solutions for your billing and remittance processing.

TAP INTO THE MOST
EASY-TO-USE,
YET SOPHISTICATED
SOLUTIONS FOR

ePAYMENTS

eBILLS

eCOMMUNICATIONS

Data sharing



- Payments made
- Amounts due
- Paper bill opt outs
- Customer detail
- Messages

Payment consolidation



- No matter what they use to pay...
- No matter where they pay...

All payments can flow through PSN for

- One posting
- One reconciliation
- One deposit

SAFE CHOICE & PSN AT WORK FOR YOU

Making your customer's life and your business day easier

SafeChoice didn't seek out your typical payment processor when looking for a partner to meet your needs. Instead, we chose Payment Service Network whose mission from its outset was twofold—to make the payment process easy for payers and to consolidate and integrate the flow of data and funds to simplify business processes. You can choose—a la carte—the services that work best for your internal operations as well as your customers. PSN's approach has satisfied over 3,500 business accounts with services ranging from online credit card processing to PSN's full suite of services.

DATA SHARING

A mission for PSN from the beginning was to create efficiencies by integrating the PSN web-based system with business software. To that end, PSN has integrated with SafeChoice software. All payments received through PSN will post daily to your software. Also each day, customer balances will be displayed online, on the mobile payment app and within the automated phone payment system. With data sharing you can display bills online, as well, helping to reduce printing and mailing costs.

EXPECTATIONS

Businesses can attain 100% eConversion in both bills and payments through PSN. Success can be attributed to PSN's easy-to-use customer payment portal as well as using the breadth of PSN solutions to capture any payment method coming through any payment channel. PSN's marketing department lends support to your staff to develop executable plans to reach your goals—be they 100%, 50% or 20%. They provide an array of marketing templates including bill stuffers, full-page handouts, posters, business card reminders. They will prepare a press release and provide guidance on including marketing copy for your website, on your social media and on your bills.

ACCESS & REPORTS

You will have 24/7/365 online access to all payment and billing information in the PSN Account Management Center. Here is where you take the "wheel" to generate customized reports, set staff access levels, set which and how reports are delivered to specified staff, upload and download data, reconcile payments and deposits and more. You will love the convenience of the AMC; no longer do you have to look in several places to find a payment or call the printer for a copy of a bill, for examples. You can take a "test drive" in our demo and see how the AMC will be the heart of your ePayment, eBill and eCommunication.



TRAINING

PSN customizes training specifically for the solutions you select. PSN takes a "modular" approach to training so that your staff only attends relevant segments. You will experience what your customers experience and will learn first-hand about the robust functionality of the PSN system to make processing ePayments, and eBills easy and beneficial.

**PSN maintains a
Level 1 PCI Certification**



IT'S YOUR CHOICE

Select the Options that Are Best for You and Your Customers

SafeChoice and PSN are focused on helping you achieve your goals— be that reducing costs, increasing staff availability for other tasks, creating efficiencies, automating processes or providing customers with payment and billing options that they desire.

SUPPORT FOR YOU AND YOUR CUSTOMERS

PSN maintains an in-house customer support center that your customers and staff can call toll free. PSN decided to manage its own support center because of the high level of security, employee screening, professionalism and training required to protect your customer data. Our Call Center is open 365 days a year. A dedicated Service Account Manager will be your go-to expert and in-house advocate for anything you need from PSN.

BENEFITS TO YOUR CUSTOMERS

CUSTOMERS

- Pay any way they want—*or can*
- Maintain their own payer profile—store payment methods, view bills, send you messages, receive messages from you, view payment history—whether the payment was made online, by mobile device or automated phone system—and more
- Talk to a live PSN Customer Service Representative to make payments, set up Auto-Pay or address any other issues
- Set up, manage and cancel Auto-Pay
- Pay multiple bills in one session
- Easily opt out of paper bills—no special registration required
- Receive email notices about matters concerning payments and bills (e.g., credit card is expiring, bill is past due, bill is ready for viewing, payment confirmed, payment denied)
- And more

BENEFITS TO YOUR ORGANIZATION

ORGANIZATION

- Assure more prompt payments and reduce collection issues by offering more methods and ways for customers to pay
- Reduce calls to your office with the PSN Call Center
- Reduce the number of delinquent notices printed and mailed by using the PSN Outbound Auto-Call Messaging service
- Reduce the cost and increase the efficiency of paper check processing
- Reduce the number of bills printed and mailed
- Eliminate reconciling payments and deposits from many different service providers; PSN can consolidate all payments (online, mobile, phone, lockbox, cash locations, kiosks, etc.) for one report, one deposit, one posting to your software
- Have the ability to add services and delete services at any time
- Eliminate working with multiple vendors and their various reports, downloads, reconciliations, etc.
- And more

Payment options

- Online
- Mobile
- Automated Phone (IVR)
- PSN Call Center
- Swipe/EMV Terminals
- Kiosks
- Cash Payment Centers
- Converting Bank-issued Checks to ePayments
- Entered by Your Staff

- VISA, MasterCard, American Express, Discover
- eChecks, eSavings
- Cash
- Paper Checks
- Displaying Amounts Due
- Posting Payments to Your Software

Billing options

- Online
- Downloadable Paper Bill Opt Out Data

Communication options

- Outbound Auto-Call Messaging
- Online Message Posting
- Electronic Bill Stuffers



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www.SafeChoice.com
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